

Protect yourself and those you care for from scams & fraud

SilverShield is a service that helps you identify scams and guides you through exactly what to do next — no app or tech skills needed.

FREE Licenses Available through Lewis County OFA - Limited Spots Available

WHAT IS SILVERSHIELD?

When something suspicious comes your way — a text, email, phone call or pop-up — send it to SilverShield. We'll tell you if it's real or a scam and guide you through exactly what to do next, step by step.

WHO IS IT FOR?

SilverShield is for caregivers, family members, and the older adults they support — a trusted resource available any time, day or night.
Learn more at www.SilverShield.ai

HOW IT WORKS

1

Sign Up

Create your free account — takes just a few minutes

2

Get something unfamiliar

A text, email or call from someone not in your contacts

3

Send it to us

Text, email or forward it to SilverShield — no app needed

4

We'll check it out

We tell you if it's real & walk you through what to do next

WHY SILVERSHIELD FOR CAREGIVERS?

Give your loved one confidence — and give yourself peace of mind

- ✓ Your loved one can get scam questions answered 24/7 — without always having to call you
- ✓ Helps older adults stay independent longer by giving them a trusted resource in their corner
- ✓ You don't have to be the expert — SilverShield handles the scam questions so you can focus on care
- ✓ No app, no downloads, no complicated setup — just text, email, or chat

WHAT YOU CAN SEND US - AND HOW



Text us like a friend

Forward or describe any suspicious text



Forward a suspicious email

Send it straight to our inbox and we'll take a look



Send a screenshot

Snap a photo of anything on your screen and send it our way



Describe a phone call

Even a quick summary of what happened is enough for us to help