

Order Number:

NY1620692

Date Job Order Received:

04/27/2026

Number of Openings:

1

Company Name:

Monroe Tractor

Job Title:

Road Service Technician

Minimum Experience Required:

2 Years

Job Description:

Were looking for a skilled Road Service Technician with a strong background in heavy equipment. In this role, you'll provide professional, safe, and efficient support for our branch while on the road (Lisbon to Malone Counties), handling everything from routine maintenance to complex diesel engine repairs for customers. Qualifications Prior experience in heavy construction equipment or agriculture equipment is preferred. Strong independent work ethic but also able to work collaboratively with a team. Excellent customer service skills; a builder of relationships. Clear and concise communications. A strong sense of urgency, focusing on time. Computer skills. Valid Drivers License and clean driving record is required. Ability to independently lift between 50-75 pounds. Responsibilities Provide technical service to equipment. Read job orders. Observe and listen to equipment in operation to resolve malfunction issues and execute work procedures effectively. Follow checklists to ensure all critical parts are examined. Examine protective guards, loose bolts, and specified safety devices on trucks, and adjust as needed. Test-drive vehicles to ensure that they run smoothly. Tag all warranty parts and return them to the warranty clerk. Attend training classes and keep tabs on factory technical bulletins. Develop and maintain positive relationships with customers to increase overall customer happiness. Properly complete the service and/or repairs assigned by the supervisor. Complete all work according to the applicable safety requirements and published procedures. Participate in, and utilize to the best of ones abilities, technical training as assigned by management. Maintain your designated workspace in an organized and clean manner. Ensure guest vehicles are returned as clean as they were before being serviced. Show the utmost courtesy to all guests, visitors, and dealership personnel. Make every effort to achieve the production objectives set by management. Adhere to the manufacturers policies and procedures as they relate to labor operations, time, and repair order documentation when performing warranty repairs and torque specifications. Any other duties as outlined by the Service Manager and, or management.

Job Location:

Adams Center, New York 13606

Pay:

\$20.00 - \$39.00 Hourly

Benefits:

Health Insurance, Dental Insurance, Vacation, Retirement/Pension

Hours per Week:

Not specified.

Duration:

Full Time, Regular

Work Days:

Varies

Shift

Not specified.

Public Transportation:

Not specified.

Minimum Education Required:

Less Than High School

Driver Licenses, Including Endorsements:

Class: Class D (Operator)

Endorsements:

How to Apply:

To apply, contact the employer by: Internet

Web-site: <https://job-boards.greenhouse.io/monroetractor/jobs/5197202008>